Tel: 01329 285518 Email: winia-service@regale.co.uk Web: www.regale.co.uk

Regale Microwave Ovens Ltd, 140 Ordnance Business Park, Aerodrome Road, Gosport, PO13 0FG

# **SERVICE CALL REQUEST FORM**

Company Name:

Address:

**Telephone No:**

## CONFIRMATION OF DEALER/CUSTOMER

## We understand that we must supply the Correct Make, Model, and Serial Number Prior to a Service Call being placed.

Site Name:

Site Address:

Site Town:

Site County:

Site Postcode:

CAFÉ MANAGER 01132822202

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CONFIRMATION OF EQUIPMENT AND SITE DETAILS

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|  |  | |
|  | |

Make:

## Model:

## Serial Number:

Site Contact:

Site Telephone Number:

Fault Description:

Please ensure the ‘trouble shooting’ section of the user manual has been read, in order to identify and possibly correct the problem, if unsuccessful please call 01329 285518 for further advice from our qualified engineers.

By placing the warranty service call , the originator confirms acceptance of the terms and conditions of the warranty and understand that should payment be required, it will be under the normal trading terms agreed.

To initiate a Warranty Request, we will require a minimum of three images to include the outer cabinet, inside the cavity and inner door.

We hereby Authorise Regale Microwave Ovens Ltd to invoice our account for any and all repairs completed if the warranty call out is not covered under the terms of the manufacturers warranty.

## SIGNED:

###### POSITION:

## PRINT:

## 

## DATE:

Contact Name:

Telephone Number:

**Winia Commercial Microwave Unique 24hr ‘Changeover Warranty’**

1) The warranty is in addition to and does not in any way affect any statutory or other rights of consumer purchasers. The warranty relates only to products used within the United Kingdom (Mainland).

2) The Warranty covers all carriage costs including delivery of replacement item and collection of the faulty item in our specialised heavy duty flight cases.

3) The warranty covers breakdowns due to design or manufacturing faults; it does not apply to damage (however caused), wear and tear, neglect, incorrect adjustment or repair, or to any item of limited natural life.

4) Full cover is supplied for 12 months from the date of purchase for mechanical or electrical breakdown, including all parts and labour costs (excluding light bulbs, ceramic tray and removable accessories).